

# Case Study



## Bayside City Council Domestic Waste & Green Waste Collection, VIC

### Green File

Thiess Services makes available the consumption of Bio-diesel fuels and Euro4 engines for all their trucks and vehicles to ensure an economical and environmentally friendly option.



### Location

South Eastern Suburbs,  
Victoria

### Client

Bayside City Council

### Value

Capital cost: \$12 million

### Duration

December 2003 – June 2011

### Contract Type

Schedule of rates

### Referee

Peter Gheller  
Bayside City Council  
03 9599 4437

Thiess Services provides a general waste and green organics collection service for the City of Bayside. The contract commenced in December 2003 and is for a period of seven years.

The general waste service is provided to 35,000 households across the Shire serving a population of more than 85,000 people. Thiess Services provides the collection of general waste on a weekly basis using a 140L mobile garbage bin and the green organics is collected on a fortnightly basis using a 240L mobile garbage bin.

Thiess Services collects on average 1,650 tonnes of domestic garbage per month, which equates to approximately 20,000 tonnes per year.

### Innovations and Awards

All waste collection vehicles are fitted both with two-way radios and mobile phones, to ensure Thiess Services has the capability to respond rapidly to all customer queries.

All Thiess Services collection facilities are upgraded with the latest plant and equipment for the advantage of the ground staff for enhanced operations. Thiess Services has had an exceptional relationship with the Bayside City Council and always receives positive recognition from the council and the community.



### **Community Engagement**

Thiess Services participates in the local community fairs and shows to help educate residents on the importance of recycling. Bayside residents and community are also invited to tour the MRF to help them understand the process of recycling and why it's so important.

### **OHSE**

Thiess Services conducts individual research and SAI Global audits continually looking for better ways to refine collection rounds and reduce impact on the drivers and equipment with the view to improving best practices. On-road supervisors travel with the Domestic Waste Controllers (DWC's) to help offer advice, conduct extra training and receive feedback from the drivers.